

# QUALITY & ENVIRONMENTAL POLICY

Primayer designs and manufactures a wide range of instrumentation for the water industry. Utilising innovative technologies for use in the management of water networks, they form an integrated approach to network monitoring and leakage control.

The directors of Primayer recognise their responsibility to supply product which fully complies with the following criteria:

- Customer needs
- Quality
- Reliability
- Safety
- Programme of continued improvement

Primayer recognises their responsibility to manage the environmental impacts of its operational activities, products and services, as well as their commitment to the prevention of pollution. This will be achieved by ensuring that the Company meets and applies all relevant environmental legislation and regulations.

The company is also committed to co-operate and respond to the views of interested parties on environmental issues where practicable and likely to result in an improved environmental performance.

A programme of objectives relevant to operational procedures (both quality and environmental) has been implemented. To achieve these objectives Primayer has established, implemented and maintained an effective integrated management system which defines the responsibilities and criteria required throughout the business.

The Managing Director has overall responsibility for quality, and along with the management of Primayer is committed to continuing improvement and meeting in full the requirements of ISO 9001:2008 and ISO 14001:2004.

This policy is relayed to all employees within the company as part of induction training and to any external personnel working on behalf of Primayer.

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